



Welcome

After many months of planning, building and testing, the June CCMS changes are finally ready for you and were to be installed last weekend. Unfortunately, on Friday 11 June there was a total power failure in some areas of South Canberra, including the area where the CCMS Servers and IT Infrastructure are housed. The risk of corruption to data and of implementing a major change in these circumstances was too high and so a decision was made late on Friday afternoon to postpone the scheduled CCMS changes until next weekend, 19 and 20 June 2010. We are working to minimise any further disruption or delay to payments. Please check your email regularly for updated information. I apologise for the inconvenience caused by the extended interruption to CCMS availability.

As I mentioned last time, you won't see the changes until your software package is upgraded to the CCMS Version 1.3 Specification. You can continue using your current software for up to two months and your transactions will still be accepted by the system.

Kym Thomson
Manager, CCMS Helpdesk



In this edition:

- June CCMS changes
 - Outage times
 - Payment details for June changes
 - Fact sheets
- COS Over advance recovery begins 21 June 2010

June CCMS changes Outage times

We are now planning to implement the June changes this weekend, so the CCMS will not be available from 7pm AEST Friday, 18 June 2010 until 8am on Monday, 21 June 2010 while the changes are released.

Payment details for this weekend

We are working to minimise any further potential disruption or delay to processing and payments. Since the changes are major, it may not be possible to have all payments for data submitted on Friday, 18 June processed on Monday, 21 June. While every effort will be made to complete processing and payments, there may be a one day delay to complete processing of all transactions submitted on Friday, 18 June.



Fact sheets

Fact sheets about the June CCMS changes are being sent to you by email with this Newsletter. They will also be available soon on the Providers page of www.mychild.gov.au. We have grouped the changes into nine topics, as follows:

Fact sheet 1	Enrolments
Fact sheet 2	Attendances
Fact sheet 2a	Attendances for School Children at OSHC
Fact sheet 2b	Attendances for School Children at LDC & OCC
Fact sheet 2c	Attendances for School Children at FDC & IHC
Fact sheet 3	Information from the Family Assistance Office
Fact sheet 4	Reporting Absences
Fact sheet 5	Authorisation
Fact sheet 6	Reporting Vacancies

Over advance recovery begins 21 June 2010

Many of you will have received a letter specifying the amount owed by your service for over advances that occurred during the transition to the CCMS and arrangements for repaying the over advance.

Services have the option of repaying the over advance amount in full or as a scheduled repayment plan of up to 52 weeks. If repayment of your notified over advance will cause financial hardship, you are encouraged to contact the CCMS Recovery Team on 1800 306182 to discuss your circumstances.

If you elect to repay by instalment, the amounts will be deducted from your Child Care Benefit fee reduction payments.

Please note: if you have been notified of an over advance debt, deductions from CCB payments to your service will commence next Monday 21 June 2010, unless you have made alternative arrangements with the CCMS Recovery Team.

For further information please refer to the following:

- <http://www.mychild.gov.au/infoforproviders.htm> – for fact sheets and frequently asked questions;
- 1800 306 182 COS Recovery Team – you can leave a message on this number and an officer will call you to assist with your query;
- COsoveradvances@deewr.gov.au – you can email this address for a response to your query.