



PSCTas

Bicultural Support for your service

Beginning child care can be a stressful time for children, families and staff. A smooth and successful transition into care can lay the foundation to develop trusting and supportive relationships. When supporting a family's transition into child care, it is important to have an understanding of their past experiences and the impact those experiences have on a child's development. When including children with a culturally and linguistically diverse (CALD) background, your service can access the support of a bicultural worker to assist in the initial settling-in processes.

Bicultural Support is a time-limited specialist support to assist a child care service to successfully include an Indigenous child, a child from a CALD background or a refugee child into care.

The support may include telephone or onsite assistance where there are needs in relation to access and participation in a child care service which cannot be met by the service staff alone or with the assistance of Inclusion Support Facilitators.



Bicultural support can assist;

- Enrolment and orientation processes
- Settling-in processes.
- Communication and language to support the development of relationships and maintaining home language.
- Understanding cultural customs and heritage by introducing the child's culture into the service.

Who do I need to contact for support?

PSCTas directly or through your Inclusion Support Facilitator

Free call 1800 647 718

www.psctas.org.au/support